

Winter
2022



VOLUME 44
NUMBER 1

Board Briefs

NOVEMBER 12, 2021

The meeting of the Board of Directors for Mountainside Villas Owners Association, Inc was called to order by its President, Wayne Ford, at 5:00 p.m. on Friday, November 12, 2021 in the MVOA Conference Room. Boardmembers present were Wayne Ford, Landon Allen,

Matt Allen, Thomas Little, Beth Tate, Mary Stracener, Hammad Mehmood, and Jeff Reid. Committee Members present were Beverly Stern (in person) and Bobbie Prees (via Zoom).

Representing management were Cherril Dean, Clinton Wells and Keith Scott. Visitors present were Jeremy Grogg, April Curtis, and John Summer.

The meeting opened with the motion to approve the previous Board Meeting minutes from September 11, 2021.

Beth Tate, Policy Committee Chairperson, brought up a change to the wording in the prior minutes regarding the summer bonus program. The suggested changes to the minutes were approved. The minutes from the September 11, 2021 Board of Directors meeting were approved as amended.

Wayne Ford, Board President, stated that the contract between Goodmanagement and MVOA will be extended until March with the goal of starting a new contract at that time. This will provide new board members with the opportunity to consider the contract.

Matt Allen, Budget Committee Chairperson, reported that MVOA is still in the black for

the August to September financial statement with a target of zero or a small loss. CEC fee recoveries through Trip Forth are at 271 year to date. The numbers on the budget are conservative, but the program seems to be improving. Collections are at 85.26% this year with a forecast to reach 89%. According to the Department of Labor, consumer index is up 6.2% which is the highest since November 1990. Costs are rising due to the increases of MPOA dues, waste, and cable. These increases have led to the proposed increase of the 2022 CEC.

Mary Stracener, Membership Committee Chairperson, reported that scores are up from September. Maintenance and Housekeeping departments remain short staffed.

Thomas Little, O&M Committee Chairperson, reported that 135 units have been completely installed with the new internet. New internet is expected to be installed in all units by the end of 2021. Thomas Little reported on 2021 renovations. He also updated the Board regarding 2021 Capital improvement completions and delays due to shipping.

Thomas Little reported at the previous meeting in September that MVOA is in need of an AC unit for the Maintenance building and Laundry area. He presented a bid to the Board and stated that if we do not move forward with this bid, we risk an increase of cost and time. Motion to approve the report and the AC bid was seconded and approved.

Cherril
Dean Continued on next page

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MVOA General Manager, reported on the progress related to the RCI lost certificates. She mentioned that the new TPP/TPX programs have already had two owners who have successfully paid and booked through the program. Cherril Dean discussed the Capital projects schedule for 2021 and 2022.

Jeff Reid, Great Eastern, reported Massanutten is celebrating the 50th Year Anniversary of the ski slopes on the mountain. Lots of construction is happening at the Lodge along with the Mid Mountain Grill, and underground water pipes. The next few projects will be making way for new ski trails. The resort is extremely excited to welcome the new changes and improvements.

Beth Tate, Policy Committee Chairperson, stated that the policy committee is moving forward with the revisions to the governing documents. The Bylaws and Articles of Incorporation are expected to be received by November 19, 2021 for review by the Committee. The January board meeting will include an update of the process from the Policy Committee Chairperson to be approved and scheduled for the March 2022 board meeting.

Hammad Mehmood, Nominating Committee Chairperson, initiated discussion of the 2022 Board of Directors meeting schedule. The schedule is as follows:

January 15, 2022 will be the virtual introduction meeting for the new candidates elected.

March 26, 2022 will be an in person or Zoom meeting for the Board.

June 4, 2022 will be an in person or Zoom meeting for the Board.

September 10, 2022 will be an in person or Zoom meeting for the Board.

November 11, 2022 will be the Board Meeting.

November 12, 2022 will be the Annual Meeting.

Wayne Ford, MPOA Representative, discussed that MPOA had their budget meeting Wednesday of this week, and the fees for MPOA members are increasing.

Landon Allen, Strategic Planning Committee Chairperson, stated that the committee is transitioning from monthly to quarterly meetings. Landon Allen brought forth a recommendation of the SPC to the Board of Directors a change to the goal in the 2021 strategic plan. The changes will be in the wording for the strategic goal of the RCI certificates distributed to owners in good standing during the COVID-19 closure. The final results of the certificate distribution should state "MVOA and General Management staff report 100% of affected owners in good standing in 2021 who lost the use of their time period/s during the COVID 19 closure were offered a RCI gift certificate." Motion to approve changes were seconded and approved.

John Farruggio, Communications and Planning Committee Chairperson, stated he tested the new internet in the unit and quoted "it's fast." Completion is near for the new internet in each unit, we are currently at 80% completion. There was discussion on how to reduce MVOAs carbon foot print. Lastly, John Farruggio, brought up the discussion for MVOA to purchase their own meeting equipment such as microphones, speakers, stands, etc. The cost of materials would be under \$1,000.

Keith Scott, representing Good Management, presented the new online payment portal, Zego. The biggest advantage to this program will be having the ACH payments directly tied to SPI. All that is required of the owners to set up an account is the "owners contract number." Prepayment plans can be utilized under the site, which will cut down on human error. By the first of December owners should be paying the annual CEC fees through the site. The portal is very quick and easy to use.

With no additional business being brought before the Board, a motion was made to adjourn the Mountainside Villas Owners Association November 2021 Board of Directors meeting at 6:55 p.m. This was seconded and approved.



Annual Meeting Minutes Recap

The Annual Meeting of Membership of the Mountainside Villas Owners Association, Inc. was called to order by MVOA President Wayne Ford at 11:00am on November 13, 2021 in the Mountain Cruisers Building. Wayne Ford welcomed everyone and introduced himself to the membership. Present at the meeting were Wayne Ford, Landon Allen, Matthew Allen, Mary Stracener, Thomas Little, John Farruggio, Hammad Mehmood, Beth Tate and Jeff Reid. Cherril Dean was in attendance representing management. Keith Scott attended to represent Goodmanagement.

Wayne Ford, Board President, stated the Board appointed Allison Farruggio as Secretary for the Annual Meeting. Wayne Ford called for proof of notice of the meeting. Cherril Dean, General Manager, certified that formal notice of the meeting had been sent to all owners of record via first class mail on September 29, 2021. Members in attendance verified that they received the notice. The letter was accepted and recorded by the secretary as proof of notice, a copy of which is attached to and made part of these minutes.

Wayne Ford asked Allison Farruggio, Secretary, to deliver the quorum report. Allison Farruggio stated that a quorum had been met with 12.71 % of the total membership being represented in person or by proxy and that a quorum was present in accordance with the by-law requirement for participation of more than 10% of the aggregate voting interest.

The meeting opened with a motion to waive the reading and approve the minutes from the November 14, 2020 Annual Board Meeting. The motion was seconded and approved.

Wayne Ford, President of the Board presented the established rules of order to ensure a smooth, efficient and democratic conduct of the meeting. Among the rules, only bona fide owners and valid proxy holders are allowed to vote and participate in any discussion. Anyone appearing on the ballot may withdraw his/her nomination.

Allison Farruggio, Michael and Nancy Blankenship, all MVOA owners, volunteered to be inspectors of the election. A motion was made to accept the inspectors by acclamation. The motion was seconded and approved. Wayne Ford announced the names of each candidate to the membership: Thomas

Little, Mary Stracener, Beth Tate, April Curtis, Jeremy Grogg (not present), Jamie Kendrick, and John Summers.

Nominations were requested from the floor. Seeing none, nominations were declared closed. The inspectors, assisted by Allison Farruggio, counted the ballots. Wayne Ford then asked Matthew Allen, Treasurer, to discuss MVOA's financial status.

Treasurers Report

Matthew Allen, MVOA Treasurer, stated that the CEC fee being paid on time is very helpful to the association. He also stated that the Department of Labor reported that the consumer index is up 6.2% and MVOA has seen the increase with utilities rising, cable cost, GERC fees, and our MPOA memberships dues which are up by a third. Matthew Allen stated due to these increases the CEC fee schedule for the year 2022 will need to be increased from \$560 to \$590. There was a motion to approve the 2022 budget which was seconded and approved.

Good Management:

Keith Scott, representing Good Management, stated that a new payment processing program called Zego will be implemented. Zego will allow MVOA owners to pay using a credit card or ACH. The fees associated with using Zego will be \$2.99 charge per transaction for ACH payments and when using a credit card there will be a 3.6% convenience fee + \$2.99 transaction fee applied for each transaction. The major advantage for using the Zego payment system will be eliminating human error due to the system directly being linked to the resorts SPI system. The only requirement for the owners to utilize the system will be their owner contract number, which you will see on the Maintenance billing invoice.

Policy Committee:

Beth Tate, Policy Committee Chairperson, reported the committee has been working on amending the outdated governing documents. The committee found that this issue came to the forefront during the time of figuring out how to compensate owners for their lost time during COVID-19. The governing documents included are the Declaration,



Bylaws, and the Articles of Incorporation. The Policy Committee will be reviewing the new documents as soon as they are received and will report to the Board. According to Beth Tate, the review should be wrapping up by the March board meeting to submit for approval. The second step will be submitting the Declaration to all owners which requires a 75% approval vote.

SPC Committee:

Landon Allen, Strategic Planning Committee Chairperson, started his presentation by introducing “What is the SPC?” Landon Allen explained that the committee’s role is to provide and assist the Board with responsibilities in updating the missions and visions, aesthetics, marketing ability, and financial stability of MVOA. The most important role is to help management ensure there is a 3–5-year strategic plan in place. Landon Allen discussed the SPC’s 3–5-year plan for the year 2022 which is to improve on what we have fixed and ways to improve growth. Some of the successes were placing the Missions, Vision, and Core Values statements in the MVOA welcome center and employee areas, along with MVOA’s new logo design and website. Additional successes of the SPC discussed by Landon Allen were the solution for golf ball damage to units 34-38, improvements to employee retention rates that were approved by the board, implementation of the online application called Quore that is being utilized by all departments within MVOA to communicate easier and more efficiently.

As for the RCI gift certificate extensions for the owners in good standing: Landon Allen reported 124 certificates remain unclaimed. Landon Allen mentioned the new TPX/TPP program is now available for use, and the new website has the application. Two owners have already taken advantage of the TPP program. Landon Allen did mention that any back outs from the TPP program will be charged a \$150 fee. Landon Allen discussed long range planning for 2023. The goals are to reduce overhead by increasing efficiency and to keep the CEC flat or have a small increase. Landon Allen spoke about helping to reduce our carbon footprint by supplying the board with laptops to reduce paper usage and waste.

O&M Committee:

Thomas Little, O&M Committee Chairperson, reported the deck furniture, counter stools, and dining room tables have all been ordered and paid for but have not yet been received due to shipping delays.

Thomas Little also mentioned the list of renovations that have been made to some of the MVOA units: eighteen upstairs bathrooms renovations have been completed, five picture windows, ten kitchen/foyer/dining room flooring, two blocks of roofs, King mattress, two new HVAC units, thirty-nine new living room TVs and window blinds, six sets of steps and decks, and ten new fireplaces. Seventeen new in swing French doors have been replaced and three more are scheduled by the end of 2021. Two kitchen renovations have been completed. Thirty kitchen and downstairs bathrooms are on the schedule for renovations in 2022. Three indoor grills have been removed due to the Gen Air in set grills no longer being available. The MVOA welcome center now has counter top grills available that owners may check out during their stay.

Membership Committee:

Mary Stracener, representing the Membership Committee, stated that comment cards are important and necessary for the Board of Directors to hear about changes or requests from owners concerning issues inside or outside the units. This communication from owners helps the Board of Directors to recognize what the owners are wanting or needing. Mary Stracener reported that scores are up from September. MVOA Maintenance and Housekeeping departments remain short staffed. Mary Stracener expressed her appreciation for the staff and congratulated each department on an excellent job even with the shortages.

Nominating Committee:

Hammad Mehmood, Nominating Committee Chairperson, thanked each candidate running for election and for their desire to be part of the board. Hammad Mehmood expressed and recommended that anyone interested in becoming a member of a committee should reach out to the committees’ Chairperson. The committees need and welcome the opinions and participation from the owners in order to help bring in fresh ideas.



Communications Brief:

John Farruggio, Communications and Planning Committee Chairperson stated there were many challenges MVOA faced regarding the internet by being located on the mountain. However, with the help of Jeff Reid and his team at Great Eastern, Massanutten Computer, along with the MVOA maintenance team 135 units have been completely installed with the new internet. John Farruggio recorded the new internet speed of 50mb on average. The new internet is expected to be fully installed and concluded by the end of 2021. John Farruggio stated that all the new TVs are capable of streaming. The new MVOA website is live, and you can access the site using the same URL: www.mountainside-villas.com/

MPOA:

Wayne Ford, MPOA Representative, stated last year MPOA did away with the Police Force and was replaced by the Rockingham County Sheriff's Department. Due to the limited allowance of the Sheriff's patrol, MPOA has also contracted with Admiral Security to provide additional security for MPOA owners who need assistance with garage checks, lockouts, etc. Admiral Security has done a wonderful job at solving some of the issues the Sheriff's department was unable to assist with. All owners should call 911 if there is an emergency. Wayne Ford also, reported that Bradford Dyjak has been hired to replace Carter Miller as MPOA Administrator as Carter has retired.

Great Eastern:

Jeff Reid, Great Eastern, reported Massanutten is celebrating the 50th Year Anniversary of Skiing on the mountain. He also pointed out the new banners hanging along the roads reading "READY. SET. We're Not Done Yet". Jeff Reid discussed many changes and updates planned for the upcoming years such as new ski paths, expansions for the Massanutten ski map, along with improvements to the ski patrol room. The new Mid Mountain Grill will be open on the weekends and holidays. Great Eastern third floor Hall of Fame dinner will be held this year and all proceeds will be going towards the ski team.

Election Results:

Allison Farruggio announced the election results. Thomas Little and Mary Stracener were both re-elected to serve 3-year terms. Jeremy Grogg was newly elected to serve a 3-year term. Beth Tate was re-elected to serve a 1-year term. The following vote counts were:

<u>Candidate</u>	<u>Total</u>
Thomas Little	926
Mary Stracener	922
Jeremy Grogg	738
Beth Tate	628

Closing Remarks:

Wayne Ford congratulated the newly elected Board Members and encouraged those that ran but were not elected to participate in committees.

No additional business was brought before the Board. Wayne Ford declared the 2021 Annual Membership Meeting adjourned at 1:40 p.m. Wayne Ford stated that the board would return to announce the 2022 Board Officers following a short organizational meeting and distribution of door prizes.

The Annual Meeting was called back into session after the organizational meeting to announce the 2022 Board Officers decided by acclamation: Wayne Ford, President; Landon Allen, Vice President; Mary Stracener, Secretary, and Matt Allen, Treasurer. The 2022 Board Meeting dates were announced.

The Annual Meeting of MVOA was formally adjourned by Wayne Ford at 2:40 pm by a motion made and approved.



Your community needs you! _____

**DEADLINE FOR CANDIDATE
PROFILES DUE BY
AUGUST 26, 2022**

**We encourage you to think about
becoming a candidate for the MVOA
Board of Directors Annual Elections
to be held in November 2022.**

There will be seats up for election at this year's Annual Meeting in November for the MVOA Board of Directors. The Nominating Committee has the responsibility of reviewing and recommending candidates whose names will be on the ballot sent to each MVOA owner. Interested individuals are urged to step forward and become a candidate for the upcoming elections.

This is an opportunity for you to play an active role in decisions concerning MVOA, we encourage those that have expertise to participate with Board and/or Committee membership for the betterment of MVOA. Owners in good

standing may request to serve on the membership of one of the board committees along with elected board members. Board and committee members do not get paid. The job is strictly voluntary, although reasonable travel expenses are reimbursed (\$300.00 cap). Those serving do so out of a strong commitment to seeing that MVOA is the best it can be within the financial constraints imposed upon it. A key requisite of all board and committee members is the recognized ability to get along with team mates! Every board has to make tough decisions in difficult economic times. The ability to work through tough issues with grace and diplomacy is a key ingredient of MVOA board and committee participation.

The term for a board member is three years. The candidates must be prepared to attend quarterly Board meetings and committee meetings often held on the Friday afternoon preceding the Saturday morning Board meeting.

Please let Hammad Mehmood, MVOA Board Member and Nominating Committee Chairperson or Cherril Dean, General Manager, at (540) 236-3591, cdean@mountainside-villas.com know of your interest to obtain additional information.

HOW TO APPLY

The application forms for MVOA Board Membership are available on our website at www.mountainside-villas.com under the OWNERS drop down menu.

Please send your application and 80 word Biography to:

MVOA

Attn: Nominating Committee
PO Box 1351
Harrisonburg, VA 22803

Or by Email:

cdean@mountainside-villas.com





Capital Goals for 2022 & Completions for 2021

The following will give you a synopsis of capital improvements at Mountainside Villas for the year.

CAPITAL COMPLETION FOR 2021

Project	Goal	Completed
Upstairs Bathroom	20 units	20 units
Picture Window	5 units	5 units
Decks with Steps	5 units	6 units
Deck Furniture	12 units	delivery
Living Room Fireplaces	10 units	10 units
Living Televisions	49 units	39 units
Living Room Window Drapes .	10 units	10 units
Dining Room, Kitchen & Foyer Flooring	10 units	10 units
Dining Room Table & Chairs . .	5 units	5 units
Dining Room Counter Stools . .	10 units	10 units
Sauna Floors	25 units	17 units
Microwaves	5 units	7 units
Refrigerator's	10 units	10 units
Dishwashers	13 units	5 units
Kitchen Renovation	2 units	2 units
Indoor Grill	3 units	3 units
Heat Pumps	10 units	2 units
Roofing	2 buildings	3 buildings
French In-swing and Sliding Doors	20 units	18 units
King Mattress Sets	10 units	10 units
Kitchen/D-stairs bathroom update	4 units	

CAPITAL GOALS FOR 2022

Project	Goal
Deck Furniture	25 units
Deck & Entry Step Replacement	2 units
Heat Pumps	8 units
Roof Replacement	2 buildings
First Floor Vinyl Flooring	11 units
Refrigerator's	10 units
Dishwashers	10 units
Indoor Smokeless Grill	30 units
Microwaves	12 units
Living Room Fireplaces	5 units
Living Room Window Treatments	25 units
Living Room Television	46 units
Master Room Television	5 units
Kitchen Renovation	3 units
Master King Mattress Sets	19 units
Sliding & Atrium Doors	20 units
Upstairs Bathrooms	20 units
Sauna Floor Replacement	27 units
Picture Windows	4 units
Kitchen/D-stairs shower update	30 units

JOIN A BOARD COMMITTEE!

You **DO NOT** have to be a member on the Board of Directors to serve on a committee. If you are interested in serving on any of the following committees, please reach out to Cherril Dean, MVOA General Manager, for more information at cdean@mountainside-villas.com.

- ✦ Nominating Committee
- ✦ Budget Committee
- ✦ Strategic Planning Committee
- ✦ O & M Committee
- ✦ Communications & Planning Committee
- ✦ Policy Committee
- ✦ Membership Committee



Time Period Exchange and Time Period Pick-up Program (TPX/TPP)

These NEW programs are now available for all MVOA owners in good standing.

TPX Program allows you more flexibility by letting you submit a request to exchange your owned unit/week for a different unit/week at MVOA. The staff will inquire with owners on your behalf for the week you have requested to see if anyone is interested in exchange. If another owner is interested in swapping time periods then both parties would pay a \$75 service fee to complete the exchange.

TPP Program provides MVOA owners weeks to purchase at a greatly reduced cost. This is a one-time purchase of a usage week (much like a rental). *This is not the purchase of ownership.* The cost for one of these available weeks will be \$500. MVOA's TPP Program aims to provide additional units for owners looking to visit MVOA more often at a reduced rate. These units will be provided by MVOA for purchase based on availability.

The current list of TPP units that are available to purchase for 1 time usage in 2022 is listed below:

Week #	Check in/Check out dates	Week #	Check in/Check out dates
Week 1	Jan 8-Jan 15, 2022	Week 19	May 13-May 20, 2022
Week 1	Jan 9-Jan 16, 2022	Week 19	May 15-May 22, 2022
Week 3	Jan 21-Jan 28, 2022	Week 36	Sept 9-Sept 16, 2022
Week 4	Jan 29-Feb 5, 2022	Week 36	Sept 10-Sept 17, 2022
Week 12	March 27-April 3, 2022	Week 37	Sept 18-Sept 25, 2022
Week 13	April 2-April 9, 2022	Week 38	Sept 25-Oct 2, 2022
Week 16	April 24-May 1, 2022	Week 39	Oct 2-Oct 9, 2022
Week 16	April 24-May 1, 2022	Week 45	Nov 11-Nov 18, 2022
Week 17	April 30-May 7, 2022	Week 48	Dec 4-Dec 11, 2022
Week 17	May 1-May 8, 2022	Week 49	Dec 10-Dec 17, 2022
Week 18	May 7-May 14, 2022	Week 49	Dec 11-Dec 18, 2022
Week 18	May 8-May 15, 2022		

THE NEW WAY TO PAY OR PREPAY...ZEGO

MVOA will now be utilizing a new program called Zego which will allow our MVOA owners to pay directly through the system using credit card or ACH. You can make one-time payments or you can schedule payments. If you do schedule payments, please keep the CEC annual billing due dates in mind. All you will need to utilize Zego is your

CONTRACT number.

Fees associated with Zego;

-\$2.99 per transaction fee for ACH payments

-\$2.99 per transaction fee + 3.6% convenience fee for all credit card payments

To get started follow instructions at the link below

https://www.paylease.com/index_out.php?pm_id=91423156



WE HEAR YOU AND WE LISTEN

Your Board of Directors and MVOA staff are always looking to hear how we might make your MVOA experience better. We also like to have our owners and guests tell us what we are doing right. Please feel free to contact us by phone at 540-289-6003 or email frontdesk@mountainside-villas.com if there is something we can do to improve your MVOA experience. Also, we encourage you to share your feedback by using the comment cards provided during your stay.

PROXY WINNERS

Congratulations!

Thank you to all owners who participated in the recent Board member election!

We would also like to congratulate the two (2) winners in our random proxy drawing.

The winners are: Dewayne & Mary Kerns and Rebecca Yandell. Both have won a free week at Mountainside Villas!

2021 REAL ESTATE TAX AND PERSONAL PROPERTY TAX PER UNIT/WEEK OWNED \$24.72

FUTURE BOARD MEETING DATES

The board meeting dates for the remainder of the year are as follows:

Regular Meetings:

Saturday, January 15, 2022 at 10:00 a.m. (Will be a virtual meeting only- Zoom)

Saturday, March 26, 2022 at 10:00 a.m.

Saturday, June 4, 2022 at 10:00 a.m.

Saturday September 10, 2022 10:00 a.m.

Friday November 11, 2022 5:00 p.m.

Annual Meetings:

Saturday November 12, 2022 11:00 a.m.

All regular meetings will be held in the MVOA Conference Room at the MVOA Welcome Center. Committee Meetings in March, June and September are scheduled the Friday evening preceding the Board Meetings. Your attendance is welcome.

Any issue you wish to have brought before the Board must be submitted in writing a minimum of two weeks before the meeting to allow adequate time to research the issue for discussion purposes.

CHECK-IN DATES AT MOUNTAINSIDE VILLAS

Mountainside Villas offers Friday, Saturday and Sunday check-ins. Because of this arrangement, **WEEK 1** at Mountainside Villas will *always* begin on the first Friday of the year.

With this in mind...

BEFORE MAKING YOUR VACATION PLANS, PLEASE BE SURE TO CONFIRM YOUR CHECK-IN/CHECK-OUT DATES by calling our front desk office at (540) 289-6003 or visit our website at www.mountainside-villas.com to view the Mountainside Villas 2022 calendar.

Please note: All resort calendars vary (including RCI's calendar). Please refer **ONLY** to your Mountainside Villas calendar for check-in dates!

SUMMARY OF BOARD'S ORGANIZATIONAL MEETING

The following were elected to serve for 2022:

Wayne Ford— *President*

Landon Allen – *Vice President*

Matt Allen – *Treasurer*

Mary Stracener – *Secretary*

MVOA Board Members: Beth Tate, Thomas Little, Hammad Mehmood, John Farruggio, and Jeremy Grogg

Great Eastern Representative: Jeff Reid

If you would like to contact a board member, please forward correspondence to:

MVOA

Attn: (Board Member's Name)

PO Box 1351

Harrisonburg, VA 22803

Your correspondence will then be forwarded to the appropriate board member.



ANNUAL BILLINGS

The annual courtesy CEC statements are mailed in November. If you have not received your 2022 statement, please call (540-289-6003) to request a copy. Even if you did not receive a statement, you are still responsible for the CEC payment and for late fees that will be assessed on January 31, 2022. Notice of address change is the responsibility of the owner. Below is the billing schedule for 2022 CEC's:

January 1, 2022

CEC due January 1, 2022

(can be paid until January 31 without penalty)

February 1, 2022

\$25 Late fee assessed on unpaid accounts

March 1, 2022

Statements mailed on unpaid accounts

March 31, 2022

Unpaid accounts are sent to third party collection agent.

(33% administrative fee + interest is added by collection agency)

PAYMENT METHODS

- Payments may be sent to: MVOA
- PO Box 12967
- Newport News, VA 23612
- OR
- NEW: Pay via Zego
- (credit card or ACH payments accepted)
- Pay by Check/Money Order
- Pay using Owners Portal @ MVOA website
- Automated bill payment/bill pay through your online banking service (if available)

UPDATE YOUR CONTACT INFO— CELL PHONES AND EMAIL ADDRESSES

Please take the time to update MVOA with any changes in your contact information, which includes mailing address, cell/home phones, and e-mail addresses. As we expand and maximize the use of technology to reduce costs and improve our communications with you, this information is critical to our success in this area. Please send your updates to frontdesk@mountainside-villas.com

LAST CALL FOR RCI CERTIFICATES

All RCI certificates that were offered to MVOA last week owners in good standing for the time periods of weeks 13-20 will need to be redeemed. The certificates will expire at the end of 2022. If you have not yet claimed your certificate, please contact the Front Desk at 540-289-6003.

THE NEW MOUNTAINSIDE VILLAS WEBSITE IS COMPLETE!!!

Please make sure to log on to view the new website at mountainside-villas.com: Make payments, view helpful ownership information, read newsletters, see MVOA units for sale, and so much more!!



Will your week go unused?
Explore **RENTING!**

888-811-7850
TripForth.com

M. V. O. A.
P.O. Box 1351
Harrisonburg, VA 22803-1351
Phone: 540-289-6003
Fax: 540-289-9072

Classified Ads

WINTER 2021

Unit 168 Week 47

Richard and Paula Miller
Day & Evening (717) 645-8151
Richardmmiller@verizon.net
Asking Price: Negotiable

Unit 94 Week 8

Carol Di Monte
Day & Evening (514) 296-5204
mariefelice2001@yahoo.ca
Asking Price: transfer fees/
attorney fees

Unit 163 Week 47

Judith Eckenrode
Day & Evening (443) 340-3827
Jeck48@verizon.net

Asking Price: Cost of transfer only

Unit 96 Week 12

Patrick McKinnon
Day (410) 224-4173
pamckin2@verizon.net
Asking Price \$0

Unit 1 Week 44

Glenn & Patricia Focht
Day & Evening (443) 239-9742
Trishfocht49@gmail.com
Asking Price: Transfer fees only
(approx. \$400.00)

Unit 57 Week 26

Patrick McKinnon

Day (410) 224-4173
pamckin2@verizon.net
Asking Price: \$0

Unit 71 Week 42

Helen Russo
Day & Evening (410) 439-8077
Joes.57@verizon.net
Asking Price: annual fees
+ legal fees only

Unit 175 Week 9

Marc Boily & Marie Press
Day & Evening (705) 933-6535
Marcboily2018@gmail.com
Asking Price: Free